## Minutes of Proceedings Of the Algona Municipal Utilities' Board of Trustees

A meeting of the Board of Trustees of the Algona Municipal Utilities was held electronically as allowed by Iowa Code Section 21.8 with access to the public provided by telephone conference call, on January 27, 2021 at 11:00 AM. Physical attendance by members was impractical due to the Covid-19 Public Health Emergency.

Board members present by telephone: Julie Murphy, Chairperson; Trustees – Jay Geving, Karen Schaaf, Dave Golwitzer and Don Heupel.

Others present by telephone: Scott Buchanan, General Counsel.

Others present: John Bilsten, General Manager and Sandra Batt, Secretary and Chief Financial Officer.

Chairperson Murphy called the meeting to order at 11:05 AM.

The consent agenda included roll call, adoption of the agenda, approval of the December 30, 2020 regular minutes, approval of the monthly vouchers and uncollectable accounts. Trustee Heupel moved to approve the consent agenda, seconded by Trustee Geving. Motion carried unanimously.

Citizens opportunity to address the Board of Trustees – There were no citizens in attendance or on the phone.

The General Manager reported on a potential wind power project, the future of coal fired electric generation, the potential sale of small parcels of AMU property and the relocation of the house at 221 N. Thorington Street.

A motion was made by Trustee Golwitzer, seconded by Trustee Schaaf to approve a change in the Customer Service Policy for the Electric and Water Utility regarding customer deposits. The Customer Service Policy for customer deposits now requires only deposits for the electric utility and not all utilities as previously stated. Motion carried unanimously.

The General Manager presented the following cyber policies to the Board for approval: Acceptable Use Policy; Backup and Retention Policy; Change Management Policy; Hardware, Software, and IT Procurement Policy; Password Standards Policy and the User Account Management Policy. A motion was made by Trustee Geving and seconded by Trustee Golwitzer to approve all the cyber policies presented. Motion carried unanimously.

Trustee Schaaf made a motion to approve the hiring of Jarrod Sturtz as the new Water Operations Manager, with an annual salary set at Grade 13, Step 6 of the AMU Compensation Grade Order List for 2020-2021. Trustee Golwitzer seconded the motion. Motion carried unanimously. Jarrod will begin his employment at AMU on February 1, 2021.

Resolution 2021-01 – Avoided Cost Rate for Distributed Generation was presented by the General Manager. The resolution calls for the Municipal Electric Utility of the City of Algona to set rates for excess energy produced by a Qualifying Facility equal to NIMECA's Avoided Cost for the period of March 1, 2021 through February 28, 2022 as follows:

<u>Purchase Prices (100 kW or less)</u>: Energy Avoided cost: \$0.01876/kWh

## Facilities with a design capacity of more than 100 kW:

The price(s) for purchase from QFs with a design capacity above 100 kW will be negotiated on a case-by-case basis and approved by the AMU Board of Trustees.

A motion was made by Trustee Heupel, seconded by Trustee Golwitzer to approve the resolution. Motion carried unanimously.

A brief update on the AMU Covid-19 Policy was provided by the General Manager, noting the drive-up window is open and has been open and the office lobby is open by appointment. Broadband grants under Governor Reynolds, Rural Iowa Initiative to Empower Rural Iowa were discussed. Also discussed was the March 2021 rollout of Aureon's spam mail solution for netamumail.com email subscribers.

The next Board of Trustees meeting is scheduled for February 25, 2021 at 11:00 A.M.

Upon motion and vote, the meeting adjourned at 11:45 A.M.

/s/ Julie Murphy Julie Murphy, Chairperson

Attest:

/s/ Sandra M. Batt Sandra M. Batt, Secretary

The following vouchers were approved:

Ck#	Vendor	Description	Amount
258	EFTPS TRANSFER	PAYROLL TAXES	\$ 40,521.80
259	NATIONAL CABLE TELEVISION	HARDWARE-CONNECTOR	12,518.46
260	EFT - SALES TAX TRANSFER	SALES TAX	17,000.00
261	SISCO	FLEX	987.19
262	IOWA STATE BANK	IOWA STATE LOAN	18,723.17

263	UPS	SHIPPING	30.58
264	SISCO	PREMIUM	33,262.41
265	USAC	SUPPORT MECHANISM CHARGES	2,287.20
266	SISCO	FLEX	3,125.22
267	WELLMARK HEALTH PLAN	PREMIUMS	1,762.50
268	PAYROLL DIRECT DEPOSIT	PAYROLL	66,061.09
269 270	JOHN BILSTEN LAURA THILGES	HSA HSA	2,000.00 1,000.00
271	STEVE GRANDGENETT	HSA	1,000.00
272	ROD VITZTHUM	HSA	1,000.00
273	HEATH VILETA	HSA	2,000.00
274	DALE DORNBIER	HSA	1,000.00
275	MIKE STRIPLING	HSA	1,000.00
276	NOLYN ELLIOTT	HSA	1,000.00
277	BRIAN HATTEN	HSA	2,000.00
278	LINDSEY MOE	HSA	2,000.00
279	JERRY LARSEN	HSA	2,000.00
280	EFT - FEDERAL EXCISE TAX	FEDERAL EXCISE TAX	1,056.08
281	CITY OF ALGONA	WATER PLANT CITY SEWER USAGE	3,219.91
282	EFTPS TRANSFER	PAYROLL TAXES	23,255.44
283	NATIONAL CABLE TELEVISION	HARDWARE-FIBER OPTIC DROP 150'	2,071.17
284	IPERS SISCO	EMPLOYEES RETIREMENT SYSTEM	31,579.77
285 286	SISCO  NATIONAL CABLE TELEVISION	FLEX SUBS	617.63 32,190.49
287	ALGONA MUNICIPAL UTILITIES	PAPERLESS UTILITY BILLS	14,225.22
288	SISCO	FLEX	896.39
289	CITY OF ALGONA	FRANCHISE FEE	5,905.04
290	PAYROLL DIRECT DEPOSIT	PAYROLL	66,216.96
291	AFLAC	PREMIUMS	806.20
292	NIMECA	NEAL 4	412,058.02
293	UPS	SHIPPING	59.77
57355	ACCESS SYSTEMS	SERVICE TICKET 721917	168.53
57356	ADVANCED CONTROL SYSTEMS	SILVER SERVICE 1/21-3/31	2,153.92
57357	AIR FILTER SALES & SERVICE	FILTERS	234.54
57358	ALGONA PLG. & HTG.	PARTS	44.00
57359	ALGONA PUBLISHING CO.	ADVERTISING	1,036.20
57360	BOMGAARS	SUPPLIES  EN ON ONE OF OTHER SECTION OF THE SECTION	487.80
57361	BOOT BARN, INC BORDER STATES ELECTRIC	EMPLOYEE CLOTHING CHAPMAN-METER TESTING	465.45 10.109.53
57362 57363	BUSCHER BROS. CORPORATION	PART	10,109.33
57364	CENTRAL IOWA DISTRIBUTING	SUPPLIES	107.30
57365	CENTURYLINK	SERVICE	24.58
57366	COOPERATIVE RESPONSE CENTER	RESPONSE CENTER	1,666.66
57367	DISPLAY SYSTEMS INTERNATIONAL	WEATHER GRAPHICS FEED	550.00
57368	DUMP IT INC.	SANITATION PICK UP	368.89
57369	EISCHEN SALES INC	BLOWER VAC BAG	31.33
57370	ELECTRONIC SPECIALITIES, INC	TERMINAL AXXIAL RESISTOR	59.92
57371	EMAGINE, LLC	MONTHLY RENTAL	109.45
57372	ERPELDING EXCAVATING ENT	WATER LEAK @ BGHS	3,963.10
57373	TIM ERPELDING	WIND PARK EASEMENT PMT	8,200.74
57374	FAREWAY STORES	SUPPLIES	10.68
57375	GM CONTRACTING, INC	MAIN ST WATER MAIN PHASE 2	6,085.87
57376		CAT 5 JACK BLUE	994.08
57377	HAWKINS INC.	CHEMICALS  LINDERGROUND LOCATION	3,154.41
57378 57379	IOWA ONE CALL IRBY	UNDERGROUND LOCATION C-NECK POST INSULATOR	171.30 529.65
57380	JACKS OK TIRE SERVICE	PARTS AND SERVICE	529.65 507.41
57381	KEMCO TIRES, INC.	REPAIR TIRE	33.02
57382	LINCOLN LIFE	DEFERRED COMPENSATION	3,673.08
57383	MIDAMERICAN ENERGY	SERVICE	191.90
57384	NORTH IA LUMBER	SUPPLIES	362.96
57385	NORTHWEST COMM NETWORK	BANDWIDTH	619.00
57386	PMC ADVANTAGE SERVICES, INC	POLICY CHANGE	53.00
57387	POWER & TELEPHONE SUPPLY	SWITCH ISOLATING GRD	2,279.51
57388	QC SUPPLY	WALL HEATER/MOUNT KIT	140.01
57389	RIBBON COMMUNICATIONS CO	REPAIR SUPPORT-1 YEAR	9,034.01
57390	SECURITY COVERAGE	SECUREIT PLUS	33.60
57391	SIGN WORKS	LOGO DECALS-IPTV	197.95
57392	VOID CHECK	VOID CHECK	-
57393	TANTALUS	REPAIR VERSA COLLECTOR	166.75
57394	TELEDYNAMICS TEREY GLOBAL	5-PORT DESKTOP SWITCH	3,734.67
57395	TEREX GLOBAL THREADS	REPAIR UNIT 2 EMPLOYEE CLOTHING	324.93 178.69
57396			

57398	WESCO DISTRIBUTION INC.	WRAPLOCK TIE	586.36
57399	VOID CHECK	VOID CHECK	-
57400	BETTY CRANDALL	CUSTOMER REFUND	19.81
57401	KEITH/HEIDI FEHR	REBATE	100.00
57402	AARON FERGUSON	CUSTOMER REFUND	9.67
57403	KFC/LONG JOHN SILVERS	CUSTOMER REFUND	19.48
57404 57405	TANNER KOCKLAR ETHEL KOHLHAAS	CUSTOMER REFUND	21.26 9.52
57406	HARLEY KOHLHAAS	CUSTOMER REFUND CUSTOMER REFUND	57.99
57407	LENISE KOLLASCH	CUSTOMER REFUND	40.59
57408	DAVID LAND	CUSTOMER REFUND	21.26
57409	JOSHUA LAVELLE	CUSTOMER REFUND	85.05
57410	MEYER HOME IMP-NCI	LIGHTING REBATE	108.00
57411	SHERRY MONSON	CUSTOMER REFUND	150.00
57412	COLETTA MULLIN	CUSTOMER REFUND	29.36
57413	PRINT SHOPPE PLUS	LIGHTING REBATES	76.50
57414	HARRY SABIN	CUSTOMER REFUND	111.79
57415	VOID CHECK	VOID CHECK	-
57416	GARY SCHILTZ	CUSTOMER REFUND	113.48
57417	ADRIEL SILVA FIGUEREDO	CUSTOMER REFUND	114.39
57418	JOSEPH SKILLING	CUSTOMER REFUND	55.99
57419	DARLENE TRESLAN	CUSTOMER REFUND	30.83
57420	PETE VONRUDEN MINNIE WALKER	WINDOW REPLACE REBATE	769.69
57421	MINNIE WALKER  MALIBIGE ZITTBITSCH	CUSTOMER REFUND	241.15
57422 57423	MAURICE ZITTRITSCH MIKE ZITTRITSCH	CUSTOMER REFUND CUSTOMER REFUND	42.79 149.68
57424	ALGONA MACHINE & SUPPLY	BORING BIT	64.20
57425	ALGONA MACHINE & SUFFL1  ALGONA PLG. & HTG.	PARTS AND SERVICE	640.00
57426	ARNOLD MOTOR SUPPLY	PARTS	238.27
57427	AUREON NETWORK SERVICES	DID'S	983.58
57428	BIG 10	SUBS	1,089.00
57429	JOHN BILSTEN	ROTARY DUES AND MEALS	145.00
57430	BUSCHERS SERVICE CENTER	FUEL	1,381.74
57431	CENTRAL IOWA DISTRIBUTING	SUPPLIES	221.64
57432	CHROME COUNTRY INN	EXPENSE	129.58
57433	CHROME TRUCK STOP	FUEL	508.01
57434	COMSONICS INC	CONTINUUM MODULATOR	408.92
57435	COOKS SCRAP IRON & METAL	SHOP	80.14
57436	FASTENAL COMPANY	SUPPLIES	99.56
57437	FOX SPORTS NET NORTH	SUBS	2,787.84
57438	GRACENOTE MEDIA SERVICES, LLC	MEDIA SERVICES	88.25
57439	STEVE GRANDGENETT	WINDOW REBATE	94.84
57440	GRAY TELEVISION GROUP, INC.	SUBS	4,347.00
57441 57442	HAWKINS INC. HEARST TELEVISION	CHEMICALS SUBS	4,271.16
57443	JOHNSTON AUTOSTORES	PARTS	2,770.54 71.83
57444	K & H COOP OIL CO.	FUEL	32.20
57445		ADVERTISING	1,074.00
57446	KOSSUTH COUNTY ADVANCE	NEWSPAPER DONATION	125.00
57447	CRAIG MEYERS	WINDOW REPLACEMENT	196.59
57448	MIDAMERICAN ENERGY CO.	GENERATOR POWER SUPPLY	393.78
57449	NAPA AUTO PARTS-ALGONA	SUPPLIES	42.85
57450	NATIONAL INFORMATION SOLUTIONS	DECEMBER 2020 AMS	1,058.22
57451	NEXSTAR	SUBS	2,661.61
57452	NORTH CENTRAL RENTALS	WINDOW REBATE	266.77
57453		DVALANIC DDOCD AND IDIO	60,539.01
	NORTHERN IOWA COMMUNICATIONS	DYNAMIC PROGRAMMING	
57454	PITNEY-BOWES INC.	LEASE	733.53
57455	PITNEY-BOWES INC. QUESTLINE	LEASE E-NEWSLETTER	733.53 392.00
57455 57456	PITNEY-BOWES INC.  QUESTLINE  RENTAL ZONE, LLC	LEASE E-NEWSLETTER CORE BIT	733.53 392.00 58.85
57455 57456 57457	PITNEY-BOWES INC.  QUESTLINE  RENTAL ZONE, LLC  ROVI	LEASE E-NEWSLETTER CORE BIT SUBS	733.53 392.00 58.85 660.75
57455 57456 57457 57458	PITNEY-BOWES INC.  QUESTLINE  RENTAL ZONE, LLC  ROVI  SHOWTIME NETWORKS INC	LEASE E-NEWSLETTER CORE BIT SUBS SUBS	733.53 392.00 58.85 660.75 27.36
57455 57456 57457 57458 57459	PITNEY-BOWES INC.  QUESTLINE  RENTAL ZONE, LLC  ROVI  SHOWTIME NETWORKS INC  TECH TIME	LEASE E-NEWSLETTER CORE BIT SUBS SUBS CUSTOM COMPUTER	733.53 392.00 58.85 660.75 27.36 963.00
57455 57456 57457 57458 57459 57460	PITNEY-BOWES INC.  QUESTLINE  RENTAL ZONE, LLC  ROVI  SHOWTIME NETWORKS INC  TECH TIME  TEGNA	LEASE E-NEWSLETTER CORE BIT SUBS SUBS CUSTOM COMPUTER SUBS	733.53 392.00 58.85 660.75 27.36 963.00 4,328.37
57455 57456 57457 57458 57459 57460 57461	PITNEY-BOWES INC.  QUESTLINE  RENTAL ZONE, LLC  ROVI  SHOWTIME NETWORKS INC  TECH TIME  TEGNA  SHARON WEHRSPAN	LEASE E-NEWSLETTER CORE BIT SUBS SUBS CUSTOM COMPUTER SUBS WINDOW REBATE	733.53 392.00 58.85 660.75 27.36 963.00 4,328.37 769.33
57455 57456 57457 57458 57459 57460 57461 57462	PITNEY-BOWES INC. QUESTLINE RENTAL ZONE, LLC ROVI SHOWTIME NETWORKS INC TECH TIME TEGNA SHARON WEHRSPAN A & M LAUNDRY	LEASE E-NEWSLETTER  CORE BIT SUBS SUBS CUSTOM COMPUTER SUBS WINDOW REBATE LAUNDRY SERVICES	733.53 392.00 58.85 660.75 27.36 963.00 4,328.37 769.33 41.51
57455 57456 57457 57458 57459 57460 57461 57462 57463	PITNEY-BOWES INC.  QUESTLINE  RENTAL ZONE, LLC  ROVI  SHOWTIME NETWORKS INC  TECH TIME  TEGNA  SHARON WEHRSPAN  A & M LAUNDRY  ALGONA MUNICIPAL UTILITIE	LEASE E-NEWSLETTER CORE BIT SUBS SUBS CUSTOM COMPUTER SUBS WINDOW REBATE LAUNDRY SERVICES PROJECT SHARE	733.53 392.00 58.85 660.75 27.36 963.00 4,328.37 769.33 41.51 182.37
57455 57456 57457 57458 57459 57460 57461 57462 57463 57464	PITNEY-BOWES INC.  QUESTLINE  RENTAL ZONE, LLC  ROVI  SHOWTIME NETWORKS INC  TECH TIME  TEGNA  SHARON WEHRSPAN  A & M LAUNDRY  ALGONA MUNICIPAL UTILITIE  ALGONA MUNICIPAL UTILITIES	LEASE E-NEWSLETTER CORE BIT SUBS SUBS CUSTOM COMPUTER SUBS WINDOW REBATE LAUNDRY SERVICES PROJECT SHARE COMM PAPERLESS BILLS	733.53 392.00 58.85 660.75 27.36 963.00 4,328.37 769.33 41.51 182.37 3,504.99
57455 57456 57457 57458 57459 57460 57461 57462 57463 57464 57465	PITNEY-BOWES INC.  QUESTLINE  RENTAL ZONE, LLC  ROVI  SHOWTIME NETWORKS INC  TECH TIME  TEGNA  SHARON WEHRSPAN  A & M LAUNDRY  ALGONA MUNICIPAL UTILITIE  ALGONA MUNICIPAL UTILITIES  ALTEC INDUSTRIES INC.	LEASE E-NEWSLETTER CORE BIT SUBS SUBS CUSTOM COMPUTER SUBS WINDOW REBATE LAUNDRY SERVICES PROJECT SHARE COMM PAPERLESS BILLS PARTS	733.53 392.00 58.85 660.75 27.36 963.00 4,328.37 769.33 41.51 182.37 3,504.99 148.35
57455 57456 57457 57458 57459 57460 57461 57462 57463 57464 57465 57466	PITNEY-BOWES INC.  QUESTLINE  RENTAL ZONE, LLC  ROVI  SHOWTIME NETWORKS INC  TECH TIME  TEGNA  SHARON WEHRSPAN  A & M LAUNDRY  ALGONA MUNICIPAL UTILITIE  ALGONA MUNICIPAL UTILITIES  ALTEC INDUSTRIES INC.  AUREON NETWORK SERVICES	LEASE E-NEWSLETTER CORE BIT SUBS SUBS CUSTOM COMPUTER SUBS WINDOW REBATE LAUNDRY SERVICES PROJECT SHARE COMM PAPERLESS BILLS PARTS SERVICES	733.53 392.00 58.85 660.75 27.36 963.00 4,328.37 769.33 41.51 182.37 3,504.99 148.35 10,767.81
57455 57456 57457 57458 57459 57460 57461 57462 57463 57464 57465	PITNEY-BOWES INC.  QUESTLINE  RENTAL ZONE, LLC  ROVI  SHOWTIME NETWORKS INC  TECH TIME  TEGNA  SHARON WEHRSPAN  A & M LAUNDRY  ALGONA MUNICIPAL UTILITIE  ALGONA MUNICIPAL UTILITIES  ALTEC INDUSTRIES INC.	LEASE E-NEWSLETTER CORE BIT SUBS SUBS CUSTOM COMPUTER SUBS WINDOW REBATE LAUNDRY SERVICES PROJECT SHARE COMM PAPERLESS BILLS PARTS	733.53 392.00 58.85 660.75 27.36 963.00 4,328.37 769.33 41.51 182.37 3,504.99 148.35 10,767.81 273.40
57455 57456 57457 57458 57459 57460 57461 57462 57463 57464 57465 57466 57467	PITNEY-BOWES INC.  QUESTLINE  RENTAL ZONE, LLC  ROVI  SHOWTIME NETWORKS INC  TECH TIME  TEGNA  SHARON WEHRSPAN  A & M LAUNDRY  ALGONA MUNICIPAL UTILITIE  ALGONA MUNICIPAL UTILITIES  ALTEC INDUSTRIES INC.  AUREON NETWORK SERVICES  BISSO TECHNOLOGIES	LEASE E-NEWSLETTER  CORE BIT SUBS SUBS CUSTOM COMPUTER SUBS WINDOW REBATE LAUNDRY SERVICES PROJECT SHARE COMM PAPERLESS BILLS PARTS SERVICES WEB HOSTING/DOMAIN	733.53 392.00 58.85 660.75 27.36 963.00 4,328.37 769.33 41.51 182.37 3,504.99 148.35 10,767.81
57455 57456 57457 57458 57459 57460 57461 57462 57463 57464 57465 57466 57467 57468	PITNEY-BOWES INC.  QUESTLINE  RENTAL ZONE, LLC  ROVI  SHOWTIME NETWORKS INC  TECH TIME  TEGNA  SHARON WEHRSPAN  A & M LAUNDRY  ALGONA MUNICIPAL UTILITIE  ALGONA MUNICIPAL UTILITIES  ALTEC INDUSTRIES INC.  AUREON NETWORK SERVICES  BISSO TECHNOLOGIES  BLACKHAWK SPRINKLERS INC	LEASE E-NEWSLETTER CORE BIT SUBS SUBS CUSTOM COMPUTER SUBS WINDOW REBATE LAUNDRY SERVICES PROJECT SHARE COMM PAPERLESS BILLS PARTS SERVICES WEB HOSTING/DOMAIN FIRE SPRINKLER INSPECTION	733.53 392.00 58.85 660.75 27.36 963.00 4,328.37 769.33 41.51 182.37 3,504.99 148.35 10,767.81 273.40 123.00

57472	CENTURYLINK	REVENUE/COMPENSATION	0.09
57473	DGR ENGINEERING	ELECTRIC STUDY	1,490.00
57474	ERPELDING EXCAVATING ENT	REPLACE WTR SERVICE	3,464.10
57475	FRIENDS OF ALGONA PUB.LIB	PLEDGE	12,500.00
57476	JAY GEVING	TRUSTEE FEE	75.00
57477	DAVID GOLWITZER	TRUSTEE FEE	75.00
57478	DON HEUPEL	TRUSTEE FEE	75.00
57479	HYGIENIC LABORATORY - AR	TESTING	101.00
57480	I&S GROUP, INC	MAIN ST WATER MAIN	214.00
57481	IGLASS NETWORKS	NETWORK MONITORING	500.00
57482	IOWA ASSN OF MUNI UTILITIES	SGNC JANUARY-MARCH 2021	4,137.43
57483	IOWA UTILITIES BOARD	ASSESSMENT CHARGES-TELE	995.00
57484	KOSSUTH COUNTY EMERGENCY MGT	911 SURCHARGE REMITTANCE	4,238.99
57485	KOSSUTH COUNTY TRANS STATION	WASTE	40.00
57486	MIDAMERICA COMP CORP	STATEMENT PROCESSING	4,507.70
57487	JULIE MURPHY	TRUSTEE FEE	75.00
57488	NATIONAL INFORMATION SOLUTIONS	DECEMBER 2020 RECURRNG	7,675.41
57489	NIMECA	IOWA AREA DEV GRP FEES-2021	23,132.20
57490	PMC ADVANTAGE SERVICES, INC	POLICY CHANGE	18.00
57491	POWER & TELEPHONE SUPPLY	SET TOP BOXES	32,969.10
57492	RANKO EQUIPMENT LLC	EQUIPMENT	69,833.05
57493	KAREN SCHAAF	TRUSTEE FEE	75.00
57494	SLIPSTREAM	LED DECEMBER 20	1,010.00
57495	STEFFEN TRUCK EQUIPMENT INC	POLE CHAIN SAW	1,390.61
57496	STUNDAHL CLEANING	CLEANING SERVICE	1,000.00
57497	TANTALUS	TUNET APPLICATION LICENSE	19,000.00
57498	TRINITY WIND, LLC	POWER	9,450.00
57499	VANTAGE POINT	CONSULTING	450.00
57500	WESCO DISTRIBUTION INC.	SPOOL TIE	294.14
57501	WESCO DISTRIBUTION INC	UNIT 6	17,288.50
57502	RICK L ADAMS	CREDIT BALANCE REFUND	171.56
57503	KYLIE A ALLEN	CREDIT BALANCE REFUND	7.78
57504	ROBERT ALTMAN	CUSTOMER REFUND	215.65
57505	JUNE BAKER	CUSTOMER REFUND	0.21
57506	IRENE BUSCHERFELD	CUSTOMER REFUND	19.04
57507	SARA CASEY	CUSTOMER REFUND	4.31
57508	JOHN CHRISTIANSON	CUSTOMER REFUND	59.79
57509	REGAN COYLE	CUSTOMER REFUND	59.92
57510	JARED ELBERT	CUSTOMER REFUND	119.83
57511	ENDODONTIC SPECIALTY OF IOWA	CUSTOMER REFUND	0.10
57512	GARRY FLAHERTY	CUSTOMER REFUND	7.00
57513	LARRY GADE	CUSTOMER REFUND	8.89
57514	PAT HANTELMAN	CUSTOMER REFUND	159.66
57515	ARNOLD KUPER	CUSTOMER REFUND	3.21
57516	AARON LEWIS	LIGHTING REBATES	2,727.30
57517	PHIL MENKE	CUSTOMER REFUND	16.82
57518	MOTOR INN	CUSTOMER REFUND	29.20
57519	DIANELLIS NAVARRO	CUSTOMER REFUND	6.03
57520	DOREEN NISH	CUSTOMER REFUND	48.14
57521	ROGELIO PEREZ	CUSTOMER REFUND	52.19
57522	ROSA RIVERA IBARRA	CUSTOMER REFUND	52.19
57523	GRETTER RODRIGUEZ	CUSTOMER REFUND	5.80
57524	HARRY T SABIN	CREDIT BALANCE REFUND	57.18
57525	TRACY SCHIEFEN	CUSTOMER REFUND	1.95
57526	KAYLA WARNKE	CUSTOMER REFUND	77.27
57527	DELRAE WOOD	CUSTOMER REFUND	84.54
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