



**Algona Municipal Utilities**  
**High Speed Internet Application**  
 104 W Call St, Algona, Ia. 50511, 515-295-3584

**Pre-Payment**  
\$ \_\_\_\_\_

Date & Time of Apt: \_\_\_\_\_

Name: \_\_\_\_\_ Address: \_\_\_\_\_

Home# \_\_\_\_\_ Cell Phone #: \_\_\_\_\_ Work \_\_\_\_\_

Social Security #: \_\_\_\_\_ DL#: \_\_\_\_\_ MACC Account #: \_\_\_\_\_

Computer hooked up/running? \_\_\_\_\_ Computer Operating System? \_\_\_\_\_

**CPNI:** To protect the privacy of information contained in your account with AMU, AMU will only allow the person(s) listed on the Account to discuss account information. AMU must authenticate that person(s) and will do so by asking a specific question to which you have previously provided an answer.

**Security Question:** Your mother's maiden name? \_\_\_\_\_

Please add the following names to my account that AMU will have authority to discuss my information with:

*Residential Only* - Do you have a wireless router: \_\_\_\_\_ Do you need one? \_\_\_\_\_

Must Assign One Email Account (5 included)

Requested Email: \_\_\_\_\_ @netamumail.com Other email address: \_\_\_\_\_

**1. High Speed Internet:**

<u>Speed</u>	<u>Install Price</u>	<u>Monthly Price</u>	<u>Equipment</u>
<input type="checkbox"/> 7 Mbps Download w/1 Mbps Upload	Free	<b>\$39.95</b>	<input type="checkbox"/> Modem
<input type="checkbox"/> 15 Mbps Download w/3 Mbps Upload	Free	<b>\$49.95</b>	<input type="checkbox"/> Modem/Router Combo
<input type="checkbox"/> 30 Mbps Download w/5 Mbps Upload	Free	<b>\$69.95</b>	(Residential only)
<input type="checkbox"/> 50 Mbps Download w/5 Mbps Upload	Free	<b>\$89.95</b>	<input type="checkbox"/> DOCSIS 3 Modem
			(15M & Up, Customer Router)
			<b>FTTH requires Customer Owned Router</b>

**2. Additional Features:**

- Additional email acct (6<sup>th</sup> Mailbox & above).....**\$3.50 ea.**
- One time Set-up Static IP Chg.....**\$55.00**
- Monthly Static IP Charge first 5.....**\$15.00**

**3. Free Installation on Internet service only**

Paperless Billing - bill will be emailed to: \_\_\_\_\_

In making this application, I agree to the rules and regulations of Algona Municipal Utilities as set forth in the AMU Acceptable Use Policy, which can be viewed at [www.netamu.com](http://www.netamu.com), and to the general changes in rules or rates for the service furnished under this application. I understand that any unreturned Internet related equipment will be billed to me (the consumer) at current replacement cost. **AMU is also not responsible for installation or servicing of any customer's equipment that is not owned by AMU.**

Customer signature \_\_\_\_\_

Print Name \_\_\_\_\_

Date \_\_\_\_\_

\_\_\_\_\_  
AMU Representative and Date

**SECUREIT Plus Security Coverage Services**

For Residential or Small Businesses only  
(Requires Windows XP or Windows Vista or Newer)

Yes, I \_\_\_\_\_ would like to sign up for SecureIt Plus Security Service billed on my AMU Comm. bill each mo. I understand there will be a 1 time charge per computer for the Fresh start install. In the event I would need to re-install service for some reason (service was mistakenly taken off, or I received a new/different computer), I understand there will be another Install charge added to my bill.

**Fresh Start – Install will take Approx. 1Hr..... \$ 29.95**

(Customer will initiate Install when they receive their E-mail from SecureIt & click on URL)

**SecureIt Plus Service is \$5.95 per mo. per Computer:** How many computers do you want the service on? \_\_\_\_\_

\*\*\*E-mail address to send info to: \_\_\_\_\_

{Office use Only: SecureIt License Key #'s: \_\_\_\_\_}