



Algona Municipal Utilities
Business High Speed Internet Application

104 W Call St, Algona, Ia. 50511, 515-295-3584

Pre-Payment
\$ _____

Date & Time of Apt: _____

Name: _____ MACC Account #: _____

Service Address: _____

Billing Address _____

Work# _____ Contact Name and #: _____

CPNI: To protect the privacy of information contained in your account with AMU, AMU will only allow the person(s) listed on the Account to discuss account information. AMU must authenticate that person(s) and will be do so by asking a specific question to which you have previously provided an answer.

Security Question: What is your Federal ID number? _____

Please add the following names to my account that AMU will have authority to discuss my information with:

Business needs to supply its own wireless router for AMU High Speed Internet Service

Must Assign One Email Account (5 included)

Requested Email: _____ @netamumail.com Other email address: _____

1. High Speed Internet:

Cable Modem Speeds

- 7 Mbps Download w/1 Mbps Upload
- 15 Mbps Download w/3 Mbps Upload
- 30 Mbps Download w/5 Mbps Upload
- 50 Mbps Download w/5 Mbps Upload

Install Price

Free
Free
Free
Free

Monthly Price

\$39.95
\$49.95
\$69.95
\$89.95

Equipment

DOCIS 3 Modem

**FTTH Requires
Customer-owned Router**

2. Additional Features:

- Additional email acct (6th Mailbox & above).....**\$3.50 ea.**
- One time Set-up Static IP Chg.....**\$55.00**
- Monthly Static IP Charge first 5.....**\$15.00**

3. Free Installation on Internet service only

Paperless Billing - bill will be emailed to: _____

In making this application, I agree to the rules and regulations of Algona Municipal Utilities as set forth in the AMU Acceptable Use Policy, which can be viewed at www.netamu.com, and to the general changes in rules or rates for the service furnished under this application. I understand that any unreturned Internet related equipment will be billed to me (the consumer) at current replacement cost. **AMU is also not responsible for installation or servicing of any customer's equipment that is not owned by AMU.**

Customer signature _____

Print Name _____

Date _____

AMU Representative and Date

SECUREIT Plus Security Coverage Services

For Residential or Small Businesses only
(Requires Windows XP or Windows Vista or Newer)

Yes, I _____ would like to sign up for SecureIt Plus Security Service billed on my AMU Comm. bill each mo. I understand there will be a 1 time charge per computer for the Fresh start install. In the event I would need to re-install service for some reason (service was mistakenly taken off, or I received a new/different computer), I understand there will be another Install charge added to my bill.

Fresh Start – Install will take Approx. 1Hr..... \$ 29.95

(Customer will initiate Install when they receive their E-mail from SecureIt & click on URL)

SecureIt Plus Service is \$5.95 per mo. per Computer: How many computers do you want the service on? _____

***E-mail address to send info to: _____

{Office use Only: SecureIt License Key #'s: _____}