



Algonia Municipal Utilities

104 West Call St., P.O. Box 10
Algonia, Iowa 50511-0010
Email: amu@netamu.com

Telephone (515)295-3584
Fax (515)295-3364
Web: www.netamu.com

April 1, 2018

Notice to Customers of Algonia Municipal Utilities

As a customer of Algonia Municipal Utilities, help is available to you in resolving possible complaints about your electric and water service. You can contact a utility representative at the following address and telephone number

Algonia Municipal Utilities
104 West Call Street
Algonia, Iowa 50511
(515) 295-3584

Our representatives are available Monday through Friday, 7:30 AM – 4:30 PM.

If your complaint is related to service disconnection, safety, or renewable energy and Algonia Municipal Utilities does not resolve your complaint you may request assistance from the Iowa Utilities Board, Customer Service, 1375 E. Court Ave, Des Moines, IA 50319-0069, (515) 725-7321 or toll-free (877) 565-4450, Fax: (515) 725-7399, Email: customer@iub.iowa.gov, Website: <https://iub.iowa.gov/how-to-file-complaint>

Add A "PS" To Help A Neighbor

You can help your neighbors this winter through *Project Share* -- an on-going program directed by Algonia Municipal Utilities to assist needy families with wintertime heating bills.

Under *Project Share*, you can donate any amount you are able through your regular monthly utility bill or by making a direct donation to *Project Share*. Those qualifying for help are carefully identified by an area social service agency. These funds will then be distributed to neighbors in need for wintertime energy costs.

Call us today for more information on *Project Share* -- or fill out and return the coupon provided with your donation! You will be helping to keep someone in Algonia a little warmer this winter!

To: Algonia Municipal Utilities:

I'd like to help a neighbor in need with a tax-deductible contribution to *Project Share*.

Name

Address

City

Phone

Algonia Municipal Utilities
104 West Call Street
Algonia, Iowa 50511
(515) 295-3584

- I will contribute \$ _____ per month to *Project Share*. I understand this amount will be billed to me monthly.
- I have enclosed a \$ _____ donation to *Project Share*.