



# Algonia Municipal Utilities

104 West Call St., P.O. Box 10  
Algonia, Iowa 50511-0010  
Email: [amu@netamu.com](mailto:amu@netamu.com)

Telephone (515)295-3584  
Fax (515)295-3364  
Web: [www.netamu.com](http://www.netamu.com)

April 1, 2019

## Notice to Customers of Algonia Municipal Utilities

As a customer of Algonia Municipal Utilities, help is available to you in resolving possible complaints about your electric and water service. You can contact a utility representative at the following address and telephone number

**Algonia Municipal Utilities**  
**104 West Call Street**  
**Algonia, Iowa 50511**  
**(515) 295-3584**

Our representatives are available Monday through Friday, 7:30 AM – 4:30 PM.

If your complaint is related to service disconnection, safety, or renewable energy and Algonia Municipal Utilities does not resolve your complaint you may request assistance from the Iowa Utilities Board, Customer Service, 1375 E. Court Ave, Des Moines, IA 50319-0069, (515) 725-7321 or toll-free (877) 565-4450, Fax: (515) 725-7399, Email: [customer@iub.iowa.gov](mailto:customer@iub.iowa.gov), Website: <https://iub.iowa.gov/utility-complaints-or-inquiries>.

## Add A "PS" To Help A Neighbor

You can help your neighbors this winter through *Project Share* -- an on-going program directed by Algonia Municipal Utilities to assist needy families with wintertime heating bills.

Under *Project Share*, you can donate any amount you are able through your regular monthly utility bill or by making a direct donation to *Project Share*. Those qualifying for help are carefully identified by an area social service agency. These funds will then be distributed to neighbors in need for wintertime energy costs.

Call us today for more information on *Project Share* -- or fill out and return the coupon provided with your donation! You will be helping to keep someone in Algonia a little warmer this winter!

**To: Algonia Municipal Utilities:**

I'd like to help a neighbor in need with a tax-deductible contribution to *Project Share*.

\_\_\_\_\_  
**Name**

\_\_\_\_\_  
**Address**

\_\_\_\_\_  
**City**

\_\_\_\_\_  
**Phone**

**Algonia Municipal Utilities**  
**104 West Call Street**  
**Algonia, Iowa 50511**  
**(515) 295-3584**

- I will contribute \$ \_\_\_\_\_ per month to *Project Share*. I understand this amount will be billed to me monthly.
- I have enclosed a \$ \_\_\_\_\_ donation to *Project Share*.