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News Release

Effective Immediately: March 19, 2020

**For more information, please call
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Manager, or Bob Jennings, AMU
Marketing Director**

Algona Municipal Utilities to waive late fees and non-pay disconnects during the COVID-19 Virus Outbreak

During this time of uncertainty surrounding the current COVID-19 pandemic, Algona Municipal Utilities understands our customers are going through a challenging time. We want to help as much as possible.

While on-time payment is encouraged, AMU will be waiving all late fees and suspending non-pay disconnection procedures through May 31, 2020.

At this time, normal collection procedures will resume June 1, 2020, however, we are more than willing to work with customers and set-up payment plans, if necessary.

New water rates applicable for water billed on or about March 31, 2020 has been postponed until May 31, 2020.

Please contact us at 295-3584 with any questions or concerns

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Algona Municipal Utilities
“Community Owned for Community Benefit”