



THE WIRE

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AMU Ready for DTV Transition

Algona Municipal Utilities is committed to providing our consumer/owners with the best possible Cable TV services. AMU has been busy getting ready for the digital conversion of local TV signal, scheduled for February 17th. That's when TV stations will be federally mandated to switch to digital only broadcasting.

Algona Municipal Utilities will convert the digital signals of local TV stations so our cable TV customers can watch their favorite programs without the need

of a converter box.

AMU receives all of the major networks — ABC, CBS, NBC, FOX, IPTV, and



the CW — both Analog and Digital Signals, via off-air antennas from our tower east of town. These signals are subject to weather is-

suess that affect the reception of the signals. Several of the networks have indicated that they haven't provided the Digital off-air signal at full power and may have signal issues with both their Digital and Analog product.

In most cases the networks are not spending the money to fix Analog signal problems as they no longer will provide those signals After February 17th.

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DTV Transition**

AMU Information Center Available on Website

A new feature on the Algona Municipal Utilities website allows AMU customers to find information about the utility and its services. The AMU Informa-

tion Center provides on-demand videos of the show "News @ AMU", AMU informational videos, and other information for AMU water, electric, communications, and i wireless cell phone customers. It also provides access to "The

Wire", AMU's online newsletter. The service is an on-demand product that is accessible 24 hours a day.



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Wire", AMU's online newsletter. The service is an on-demand product that is accessible 24 hours a day. AMU Information Director. The Information Center is located on the main page of the AMU Website at www.netamu.com. The link to the Center is located in the lower right corner of the website.

**See What's New
On AMU Cable TV!**

**Turn to Page Two
To Read
The Details!**

KEEP INTERNET USE SAFE FOR KIDS

The Internet is a great tool when used appropriately. There are steps parents can take to keep their kids' Internet use safe and smart.

Parents have a right to find out what their children are accessing on the Internet. Place the computer in a location that allows easy monitoring. Do not place the computer in the child's bedroom.

Monitor the length of

time your child spends on the Internet.

Parents need to get to know their children's online friends, just as they would their friends outside of cyberspace. Talk to your child to make sure they know the person online may not be who they claim to be online. Parents need to reinforce routinely that their child should never meet a cyber-friend.

Make sure the child

knows that text files and pictures posted online will remain the Internet forever.

Parents can also use filtering solutions to protect their children from online areas that could be inappropriate or dangerous for them. As the administrator of the filtering solution, the parent will be able to monitor what information comes into the computer.

NEW CHANNELS ON AMU CABLE TV

Digital Basic Customers of AMU Cable TV have three new stations to watch. Algona Municipal Utilities added RTN 5, IPTV Create/World, and Iowa's



Weather Plus to the Digital Basic tier on Wednesday, January 7th.

RTN 5 is a sister net-

work to WOI in Des Moines and is located on channel 234 of the AMU Digital Basic tier. RTN 5 features the best in classic television. From McHale's Navy and Kate and Allie to Adam 12 and the A-Team, fans can relive the time of their prime on RTN.

IPTV Create/World is a sister network to Iowa Public Television and is located on channel 235. Viewers to IPTV Create/World will see out-

standing how-to-programming each day with IPTV Create programs from 6 a.m. to 6 p.m. followed by quality public affairs programs from 6 p.m. to 6 a.m.

Iowa's Weather Plus is a sister network to WHO TV and is located at channel 246. The channel is dedicated to weather 24/7 featuring continuous reports on Iowa's weather, instant warnings, live storm coverage, and live radar.

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The networks are also tweaking and troubleshooting the performance of their off-air Digital signals. As a result, AMU customers may experience signal quality and sound issues with local off-air TV stations. AMU is working to help alleviate any of these issues under our control

with equipment and software upgrades. However, low power or low quality



issues coming to us from local TV stations are out of our control.

AMU works hard to meet the needs of customers by providing reliable services and will continue to look for new ways to meet customers' demands as technology changes.

Feel free to contact AMU if you have questions about the digital transition. You may also go online to www.dtv.gov for more information.

With i wireless, The "i" Stands For You

Algona Municipal Utilities is your local authorized dealer for i wireless cell phone service. At AMU you won't be treated like a number. If you have questions, you get answers. Our Customer Service Representatives are highly-trained to make sure you remain completely satisfied.



AMU's office hours are between 8 a.m. and 4:30 p.m., Monday through Friday. Feel free to stop by if you have questions about i wireless cell phone services.

If you have questions about your i wireless service during off business hours, you may call 888-550-4497 or dial 611 from your i wireless phone.



Community Owned For Community Benefit

That's Our Commitment to You, Our Customer and Owner