



### Calling Features (Monthly Charges)

- Anonymous Caller Rejection.....\$3.<sup>00</sup>
- Auto Call Back/Last Call Return.....\$3.<sup>00</sup>
- Auto Redial.....\$3.<sup>00</sup>
- Business Call Forwarding - Busy Line.....\$5.<sup>80</sup>
- Call Block/Call Rejection.....\$4.<sup>00</sup>
- Call Forwarding - No Answer.....\$1.<sup>00</sup>
- Call Forwarding - All Calls.....\$3.<sup>00</sup>
- Call Forwarding - Remote.....\$3.<sup>00</sup>
- Caller ID Blocking (per line).....\$1.<sup>00</sup>
- Caller ID/Name & Number.....\$4.<sup>00</sup>
- Call Waiting/Cancel Call Waiting.....\$4.<sup>00</sup>
- Distinctive Ringing.....\$4.<sup>00</sup>
- Do Not Disturb.....\$3.<sup>00</sup>
- Hunting.....\$4.<sup>00</sup>
- Long Distance Alert.....\$3.<sup>00</sup>
- Multi-Location Ringing.....\$15.<sup>00</sup>
- Priority/Custom Ringing (12 #'s).....\$4.<sup>00</sup>
- Select Call Acceptance.....\$3.<sup>00</sup>
- Simultaneous Ringing.....\$3.<sup>00</sup>
- Speed Dialing 8 Numbers.....NC
- Speed Dialing 30 Numbers.....\$3.<sup>00</sup>
- Telemarketing Screening.....\$4.<sup>00</sup>
- Three-way Calling.....\$3.<sup>00</sup>
- Toll Restriction - PIN.....\$4.<sup>00</sup>
- Business Toll Restriction.....\$4.<sup>00</sup>
- Voice Mail.....\$3.<sup>00</sup>
- Additional Voice Mail.....\$1.<sup>00</sup>
- Wake-Up Service.....\$3.<sup>00</sup>
- Warm Line.....\$3.<sup>00</sup>
- Business Directory Additional Listing.....\$6.<sup>00</sup>

### Communications Tech Support



**(515) 295-6901**

**24 hrs - 7 Days a Week**

Internet e Support:

<http://support.netamumail.com>

### Also Available

- **Paperless Billing**  
- requires active email address
- **ACH Automatic Bank Pay**
- **Or pay your bill online at:**  
[www.netamu.com](http://www.netamu.com)



## Business Internet/Phone/Cable Pricing Guide

Effective March 1, 2025



**Algona Municipal Utilities**

**104 W. Call St.**

**P.O. Box 10**

**Algona, Iowa 50511**

**295-3584**

**Fax: 515-295-3364**

**[www.netamu.com](http://www.netamu.com)**



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## Commercial Business Rates:

(Excluding Bars/Restaurants)

**Basic Cable** 53 Channels **\$52<sup>99</sup> per mo.**

**\*Expanded Basic** 118 Channels  
No Music Channels **\$125<sup>99</sup> per mo.**

**\*Ultimate Basic** 152 Channels  
No Music Channels **\$135<sup>99</sup> per mo.**

\*Add Music Channels to Expanded Basic or Ultimate Basic Tier for \$24.00

## Bars/Restaurants:

See Restaurants/Bars Brochure

## Cloud DVR Service:

Estimated Storage Hours

Service	HD	SD	\$/Month
100 GB	40 Hours	90 Hours	\$5.00
250 GB	90 Hours	220 Hours	\$10.00
500 GB	185 Hours	440 Hours	\$15.00
1000 GB	370 Hours	890 Hours	\$20.00

## Extra Receiver Boxes & Maintenance:

Additional Set Top Box..... \$5.00 per mo.

Set Top Box Installation above 5 STB's... \$55.00 per hr.

## Other Fees:

Business Trouble Ticket Charge (Per Hour) \$75.00  
Minimum 1 hour

Business Set Up Fee (Per Hour)..... \$75.00  
Minimum 1 hour

Business Transfer of Services..... \$75.00

Additional/Replacement Remote Control \$10.00

Remote Control Programming..... \$20.00

Shelf for Dynamic Set Top Box..... \$10.00



## High Speed Internet Rates

70 Mbps Dn / 5 Mbps Up \$60.99 per mo.

150 Mbps Dn/25 Mbps Up \$81.99 per mo.

## Fiber To The Home Rates

(Where Available)

70 Mbps Dn /70 Mbps Up \$60.99 per mo.

150 Mbps Dn/150 Mbps Up \$81.99 per mo.

250 Mbps Dn/250 Mbps Up \$209.99 per mo.

500 Mbps Dn /500 Mbps Up \$314.99 per mo.

750 Mbps Dn /750 Mbps Up \$419.99 per mo.

1000 Mbps Dn /1000 Mbps Up \$577.99 per mo.

## Enhance Your AMU Internet

Additional E-mail Account \$7.50  
(6th Mailbox & above)

Static Reserved IP One Time Setup Fee \$55.00

Static Reserved IPs (Monthly Charge) \$16.00  
(includes 5 Static IPs)

Password Genie \$1.99

## Business Phone Rates

Business Local Service \$33.25 per line per month  
\$4.50 Fed Subscriber Line Chrg.  
\$1.00 E-911 Service per line  
Plus FUSC Charge and taxes

\*Long Distance 7¢ Plan 7¢ per minute anytime,  
anywhere within the  
Continental U.S. with no  
monthly charge, plus tax.

Business Toll-Free Service 11¢ per minute, plus \$2.<sup>00</sup>  
per month, plus tax.

\*Long Distance Charges are above the Monthly Local Charges.

## Reasons To Choose AMU Telephone

- First-Time AMU Telephone Customers are not charged a fee when they switch from another provider, although a deposit may be required.
- You can keep your 295 prefix, or choose to take a new phone number with a 395 prefix.
- AMU has local employees providing quick and efficient service. Switching to AMU Telephone has a positive impact on our community.

