

Communications Tech Support



(515) 295-6901

**24 hrs - 7 Days a week
Weekends & Holidays**

Lifeline

Low-Income Broadband Internet Access Service Assistance Program

Lifeline is a federal program that assists qualified low-income lowans by providing a monthly reduction on Broadband Internet Access Service (BIAS) bill. Contact AMU for more information.

Security Coverage On-Line Backup

5 GB Backup	\$2.99
50 GB Backup	\$6.99
250 GB Backup	\$15.99

SecureIT Plus Security Converge Services

Fresh Start Installation per computer	\$29.99
Monthly Service per computer	\$5.99

Other Fees:

Residential Trouble Ticket Charge (Per Hour) Minimum 1 hour	\$50.00
Residential Setup Fee (Per Hour) Minimum 1 hour	\$50.00
Residential Transfer of Services	\$50.00

Also Available

- Paperless Billing
- ACH Automatic Bank Pay
- Pay Your Bill Online via SmartHub.
Register at www.netamu.com/smarthub/
or download the SmartHub app
to your smartphone.

Questions?

**Contact AMU with any questions
you have about our services.**

Office: 295-3584

**AMU Offers Disability Accessibility
information for your telecommunications
needs on our website.**

**AMU also offers Large Print Bills,
411 Exemptions and others.
Contact AMU for more info.**

**AMU offers Snowbird Rates for vacationers
away from home for more than 30 days.**

Contact AMU for details.



Residential Internet/Phone Pricing Guide

Effective April 1, 2023



Algonia Municipal Utilities

104 W. Call St.

P.O. Box 10

Algona, Iowa 50511

295-3584

Fax: 515-295-3364

www.netamu.com



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High Speed Internet Rates

70 Mbps Dn / 5 Mbps Up	\$60.99 per mo.
150 Mbps Dn/25 Mbps Up	\$81.99 per mo.

Fiber To The Home Rates

(Where Available)

70 Mbps Dn/ 70 Mbps Up	\$60.99 per mo.
150 Mbps Dn/150 Mbps Up	\$81.99 per mo.
250 Mbps Dn/250 Mbps Up	\$92.99 per mo.

Enhance Your AMU Internet

Additional E-mail Account (6th Mailbox & above)	\$7.50
Static Reserved IP One Time Setup Fee	\$55.00
Static Reserved IPs (Monthly Charge)	\$16.00
Password Genie	\$1.99

Whole Home WIFI

(Residential Only)

WIFI Installation Fee • Router Included.	\$50.00
WIFI Connection of Additional Devices Over 10 at install.	\$10.00/each
Additional Connection Fee For WIFI devices after initial WIFI Installation	\$25.00/hr.
WIFI Mesh Extenders/each	\$5.00/mo.
Trouble Tickets • If issue is with AMU equipment: • If issue is with Customer Owned equipment.	\$0.00 \$50.00
Manage WIFI on the SmartHub App • Manage your WIFI Devices • Check Home Internet Speed • View Device WIFI Signal Strength	\$0.00

Residential Phone Rates

Local Service	\$13.50 per line per month \$4.50 Fed Subscriber Line Chrg. \$1.00 E-911 Service per line Plus FUSC Charge and taxes
*Long Distance 10¢ Plan	10¢ per minute anytime, anywhere within the Continental U.S. with no monthly charge, plus tax.
*Long Distance 7¢ Plan	7¢ per minute anytime, anywhere within the Continental U.S. plus \$3.00 per month charge, plus tax.
*Long Distance Unlimited	\$25.00 Unlimited in Continental U.S., plus tax.

*Long Distance Charges are above the monthly local charges.



Smart Advantages For Having The SmartHub Web & Mobile App

- Pay AMU Utility & Communications Bills Online via the SmartHub app
 - Monitor AMU Services
 - Receive Important AMU Notices
 - Report AMU Service Issues.
- Register for Smarthub at the AMU Website:
<https://www.netamu.com/smarthub.php>
 Or download the SmartHub app on your smartphone or iPhone.

Calling Features

<input type="checkbox"/> Anonymous Caller Rejection.....	\$3. ⁰⁰
<input type="checkbox"/> Auto Call Back/Last Call Return.....	\$3. ⁰⁰
<input type="checkbox"/> Auto Redial.....	\$3. ⁰⁰
<input type="checkbox"/> Business Call Forwarding - Busy Line.....	\$5. ⁸⁰
<input type="checkbox"/> Call Block/Call Rejection.....	\$4. ⁰⁰
<input type="checkbox"/> Call Forwarding Busy.....	\$1. ⁰⁰
<input type="checkbox"/> Call Forwarding - No Answer.....	\$1. ⁰⁰
<input type="checkbox"/> Call Forwarding - All Calls.....	\$3. ⁰⁰
<input type="checkbox"/> Call Forwarding - Remote.....	\$3. ⁰⁰
<input type="checkbox"/> Caller ID Blocking (per line).....	\$1. ⁰⁰
<input type="checkbox"/> Caller ID/Name & Number.....	\$4. ⁰⁰
<input type="checkbox"/> Caller ID/Call Waiting Combo.....	\$6. ⁰⁰
<input type="checkbox"/> Call Waiting/Cancel Call Waiting.....	\$4. ⁰⁰
<input type="checkbox"/> Distinctive Ringing.....	\$4. ⁰⁰
<input type="checkbox"/> Do Not Disturb.....	\$3. ⁰⁰
<input type="checkbox"/> Hunting.....	\$4. ⁰⁰
<input type="checkbox"/> Long Distance Alert.....	\$3. ⁰⁰
<input type="checkbox"/> Multi-Location Ringing.....	\$15. ⁰⁰
<input type="checkbox"/> Priority/Custom Ringing (12 #'s).....	\$4. ⁰⁰
<input type="checkbox"/> Select Call Acceptance.....	\$3. ⁰⁰
<input type="checkbox"/> Simultaneous Ringing.....	\$3. ⁰⁰
<input type="checkbox"/> Speed Dialing 8 Numbers.....	NC
<input type="checkbox"/> Speed Dialing 30 Numbers.....	\$3. ⁰⁰
<input type="checkbox"/> Telemarketing Screening.....	\$4. ⁰⁰
<input type="checkbox"/> Three-way Calling.....	\$3. ⁰⁰
<input type="checkbox"/> Toll Restriction - PIN.....	\$4. ⁰⁰
<input type="checkbox"/> Business Toll Restriction.....	\$4. ⁰⁰
<input type="checkbox"/> Residential Toll Restriction.....	\$1. ⁵⁰
<input type="checkbox"/> Voice Mail.....	\$3. ⁰⁰
<input type="checkbox"/> Additional Voice Mail.....	\$1. ⁰⁰
<input type="checkbox"/> Wake-Up Service.....	\$3. ⁰⁰
<input type="checkbox"/> Warm Line.....	\$3. ⁰⁰
<input type="checkbox"/> Wire Maintenance.....	\$3. ⁰⁰
<input type="checkbox"/> Business Directory Additional Listing.....	\$6. ⁰⁰
<input type="checkbox"/> Residential Directory Additional Listing.....	\$1. ⁵⁰