



Algona Municipal Utilities
Business Telephone Service Application
 104 W Call St, Algona, Ia. 50511, 515-295-3584

Pre-Payment \$ _____

Deposit \$ _____

Date & Time of Apt: _____

Business Name: _____ **MACC Account #:** _____

Is this how your name should appear in the Directory? Yes No

If no, how should it appear? _____

I DO NOT want my phone number published in the phone book.
 My number will be available in Directory Assistance.

I DO NOT want my phone number in the phone book or Directory Assistance.

What main HEADING would you be listed in for the Yellow Pages? _____

Service Address: _____

Billing Address: _____

Social Security #/or Fed. ID Code: _____

Current/Previous Phone Number(s): _____

Do you have a current Phone System in place? _____ **Phone System provider:** _____

Do you have a contract in place with any other Phone Comp. or your Long Distance Company? _____

If PORTING: Need a copy of the most current other companies bill with account number on it!

Centurylink **Mediacom-Account #:8383-** _____ Other: _____

If you currently have a 295 number, do you want to keep the current phone number? Yes No

(If no, AMU will randomly assign you a number beginning with 395) **Phone Number:** _____

Calling Features

Most Popular Features

- Caller ID w/Name and Number - \$4.00
- Call Waiting/Cancel Call Waiting - \$4.00
- Caller ID/Call Waiting Combo - \$6.00
- Call Transfer - \$3.00
- Hunting - \$4.00
- 8 Number Speed Dialing - FREE
- 30 Number Speed Dialing - \$3.00
- 3-Way Calling - \$3.00
- Toll Restriction - \$4.00
- Voice Mail - \$3.00 Addl Mail Boxes ____ (\$1 per addl box)
- Long Distance Alert - \$3.00
- Anonymous Caller Rejection - \$3.00
- Telemarketer Screening - \$ 4.00
- Multi Location Ringing - \$ 15.00
- I would like to receive **900 Blocking**, which prevents my phone from calling pay-per-call numbers. (No charge)
- I need an additional listing or line in the Directory - \$6.00/month each line or listing.
 # of additional listings/lines: _____

Additional Features

- Automatic Callback - \$3.00
- Automatic Recall - \$3.00
- Call Block/Call Rejection - \$4.00
- Call Forwarding – All Calls - \$3.00
- Business Call Forwarding – Busy Line - \$5.80
- Call Forwarding – No Answer - \$1.00
- Call Forwarding – Remote - \$3.00
- Caller ID Blocking (per line) - \$1.00
- Distinctive Ringing - \$4.00
- Do Not Disturb - \$3.00
- Priority/Custom Ringing - \$4.00
- Select Call Acceptance - \$3.00
- Warm Line - \$3.00

Long Distance Company

AMU Business Long Distance Calling Plan:

7 cents a Minute anytime, anywhere in the Continental U.S. **No Monthly Fee.**

I would like the following long distance company(ies) for my toll calls.

Intra-LATA Carrier (515)

Inter-LATA Carrier (rest of Iowa and US)

= Company Name

SIP (Session Initiation Protocol) Trunks – Customer must have Fiber and their Own PBX phone system:

VLAN SIP setup Fee	\$350.00 (1 Time)
SIP charge per Trunk, How many trunks? _____	\$ 15.00 (Monthly)
SIP port setup charge per number, How many #'s are you Porting to AMU? _____	\$ 2.00 (Monthly)
SIP DID block of 20 Concurrent numbers, How many Blocks? _____	\$ 4.50 (Monthly)
SIP DID charge per Number not in a block, How many Numbers? _____	\$ 0.30 (Monthly)

List of all phone numbers needing to be active:

Main Number for Trunk: _____

Phone numbers needing Disconnected as no longer want _____

CPNI

FCC implemented rule to protect the privacy of information contained in your telephone account with AMU. New rules allow AMU to discuss account information ONLY with person(s) listed on Account. AMU must authenticate that person & will do so by asking a specific question to which you have previously provided an answer.

Question: What is your Tax ID Number? _____

Please add the following names to my account that AMU will have authority to discuss my information with:

Preferred Carrier (PIC) Freeze (Optional)

Yes, I would like to have a PIC Freeze put on my local and/or Long Distance services. You have the option of putting a Preferred Carrier (PIC) freeze on your local, InterLATA and IntraLATA long distance service. This means that the service provider cannot be changed unless you remove the PIC Freeze. This prevents your service from being slammed or otherwise changed without your prior permission.

SIGNATURE

In making this Application, I agree to the rules and regulations of Algona Municipal Utilities as set forth in the telephone tariff and the AMU Communications Policy, and to the general changes in rules or rates for the service furnished under this Application. I hereby authorize Algona Municipal Utilities to obtain a customer service record from my existing telephone company (ies).

I understand that if I have a contract in place with another Phone Company and I break it, for any reason, AMU will not be responsible in anyway for anything. AMU will also not pay for any expenses I accrue from breaking any contract. **AMU is also not responsible for installation or servicing of any customer's equipment that is not owned by AMU.**

By my signature below, I am designating AMU to act as my agent for the purpose of making each of my preferred carrier changes that I have listed above, and authorize AMU to inform my existing local exchange carrier of the changes. I certify that I am of legal age & that I have proper authority to sign this application.

I understand that AMU may require a service deposit or installation fee before my service is connected.

Applicant's Signature: _____ **Date:** _____

Print Name _____ **Contact Number:** _____

For Office use only

Application taken by: _____ **Date:** _____

Other Notes or Comments:
