



Algona Municipal Utilities
Residential Telephone Service Application
 104 W Call St, Algona, Ia. 50511, 515-295-3584

Pre-Payment \$ _____

Deposit \$ _____

Date & Time of Apt: _____

Name: _____ MACC Account #: _____

Is this how your name should appear in the Directory? Yes No

If no, how should it appear? _____

I DO NOT want my phone number published in the phone book. My number will be available in Directory Assistance.

I DO NOT want my phone number in the phone book or Directory Assistance. (# will still show on Caller IDs*).

Service Address: _____

Billing Address, PO Box: _____ Work: _____

Social Security #: _____ DL#: _____

Home Phone #: _____ Cell Phone #: _____

If PORTING: Need a copy of the most current other companies bill with account number on it!

Centurylink Mediacom-Account #:8383 _____ Other: _____

If you currently have a 295 number, do you want to keep the current phone number? Yes No

(If no, AMU will randomly assign you a number beginning with 395) Phone Number: _____

Do you currently have a contract with any other Phone Company for your Local or Long Distance? _____

Calling Features

Most Popular Features

- Telemarketer Screening - \$ 4.00
- Caller ID w/Name and Number - \$4.00
- Call Waiting/Cancel Call Waiting - \$4.00
- Caller ID/Call Waiting Combo - \$6.00
- 8 Number Speed Dialing - FREE
- 30 Number Speed Dialing - \$3.00
- 3-Way Calling - \$3.00
- Caller ID Blocking (per line) - \$1.00
- Toll Restriction - \$1.50
- Anonymous Call Rejection - \$3.00
- Voice Mail - \$3.00 Additional Mail Boxes _____ (\$1 per add.)
- Select Call Acceptance - \$3.00
- I need an additional listing in the directory for \$1.50/Month.
 How additional listing should appear: _____

Additional Features

- Automatic Callback - \$3.00
- Automatic Redial - \$3.00
- Call Block/Call Rejection - \$4.00
- Call Forwarding – All Calls - \$3.00
- Call Forwarding – Busy - \$1.00
- Call Forwarding – No Answer - \$1.00
- Call Forwarding - Remote - \$3.00
- Distinctive Ringing - \$4.00
- Do Not Disturb - \$3.00
- Long Distance Alert - \$3.00
- Multi-Location Ringing - \$15.00
- Wake Up Service - \$3.00
- Warm Line - \$3.00
- Priority/Custom Ringing - \$4.00
- Simultaneous Ringing - \$ 3.00

I would like to receive **900 Blocking**, which prevents my phone from calling pay-per-call numbers. **(No charge)**

AMU Wire Maintenance Plan:

I would like to subscribe to the **Wire Maintenance Plan** for \$3.00 per month. With the wire maintenance plan, AMU will repair or replace any inside wiring that creates a service problem. This only applies to stand-alone, single family dwellings.

Long Distance Company

AMU Long Distance Plans:

- 10 cents** a minute anytime, anywhere within the Continental U.S. with **NO** monthly fee.
- 7 cents** a minute anytime, anywhere within the Continental U.S. with **\$ 3.00** monthly fee.
- \$ 25.00** Unlimited calling anytime, anywhere within the Continental U.S.
- I would like the following long distance company(ies) for my toll calls.

Intra-LATA Carrier (515)

Inter-LATA Carrier (rest of Iowa and US)

= Company Name

Preferred Carrier (PIC) Freeze (Optional)

- Yes**, I would like to have a PIC Freeze put on my local and/or Long Distance services for **no extra charge**.

You have the option of putting a Preferred Carrier (PIC) freeze on your local, InterLATA and IntraLATA long distance service. This means that the service provider cannot be changed unless you remove the PIC Freeze. This prevents your service from being slammed or otherwise changed without your prior permission.

CPNI

FCC implemented rule to protect the privacy of information contained in your telephone account with AMU. New rules allow AMU to discuss account information ONLY with person(s) listed on Account. AMU must authenticate that person & will do so by asking a specific question to which you have previously provided an answer.

Question: What is your mother's maiden name? _____

Please add the following names to my account that AMU will have authority to discuss my information with:

SIGNATURE

In making this Application, I agree to the rules and regulations of Algona Municipal Utilities as set forth in the telephone tariff and the AMU Communications Policy, and to the general changes in rules or rates for the service furnished under this Application. I hereby authorize Algona Municipal Utilities to obtain a customer service record from my existing telephone company (ies).

I understand that if I have a contract in place with another Phone Company and I break it, for any reason, AMU will not be responsible in anyway for anything. AMU will also not pay for any expenses I accrue from breaking any contract. **AMU is also not responsible for installation or servicing of any customer's equipment that is not owned by AMU.**

By my signature below, I am designating AMU to act as my agent for the purpose of making each of my preferred carrier changes that I have listed above, and authorize AMU to inform my existing local exchange carrier of the changes. I certify that I am of legal age & that I have proper authority to sign this application.

I understand that AMU may require a service deposit or installation fee before my service is connected.

Applicant's Signature: _____ **Date:** _____

Print Name: _____ **Contact Number:** _____

Relationship to subscriber: _____ **Contact Number:** _____

For Office use only

Application taken by: _____ Date: _____