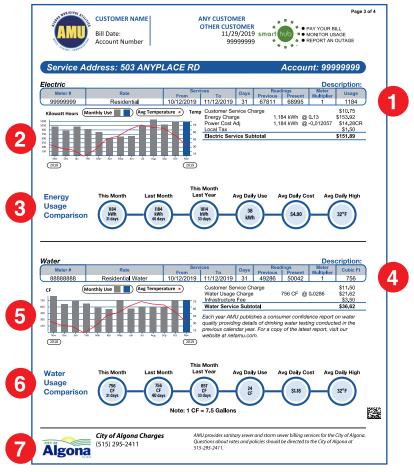
## Understanding your AMU utility bill

## Information on side 1 of your bill:

- **1. AMU Information:** Our Customer Service contact information and office hours.
- 2. Total Due: Summarizes total amount or budget amount due for service addresses included on this statement along with the due date, which is the 20th of the month. Automatic bank draft would be indicated.
- **3. Billing & Service Summary:** Shows previous months bill as well as current charges per service.
- **4. Your Account Information:** Your account number and bill date for this statement.
- **5. Message Center:** Read important messages about products, services, promotional offers, notices and events.
- **6. Payment Stub:** If you are mailing your payment, bringing it into our office, or putting it in the drop box, detach this portion and send it with your check. Please note the penalty amount if paid after the due date. The rest of this page can be kept for your records.





## Information on side 3 of your bill:

- 1. Electric Service Description: Your meter number, location, and days in billing cycle. If you participate in the program, Project Share would also be noted in this section if you chose to help others with their wintertime energy bills. If you would like to contribute to this program, visit our website for more details.
- **2. Electric Graph:** Shows electric usage as well as average temperatures over the last year.
- **3. Electric Comparison Information:** Current billing as well as previous billing and last years billing are summarized in this area.
- **4. Water Service Description:** Your meter number, location and days in the billing cycle.
- **5. Water Graph:** Shows water usage as well as average temperatures over the last year.
- **6. Water Comparison Information:** Current billing as well as previous billing and last years billing are summarized in this area.
- **7. City of Algona Charges:** Sanitary Sewer and Storm Sewer are billed for the City of Algona.