



Communications Tech Support



(515) 295- 6901
24 hrs/7 Days a week
Internet e Support:

<http://support.netamu.com>



Calling Features (Monthly Features)

Anonymous Caller Rejection	\$3.00
Auto Call Back/Last Call Return	\$3.00
Auto Redial	\$3.00
Business Call Forwarding - Busy Line	\$5.80
Call Block/Call Rejection	\$4.00
Call Forwarding - No Answer	\$1.00
Call Forwarding - All Calls	\$3.00
Caller ID Blocking (Per Line)	\$1.00
Caller ID/Name & Number	\$4.00
Long Distance Alert	\$3.00
Multi-Location Ringing	\$15.00
Priority/Custom Ringing (12 #'s)	\$4.00
Select Call Acceptance	\$3.00
Simultaneous Ringing	\$3.00
Speed Dialing 8 Numbers	NC
Speed Dialing 30 Numbers	\$3.00
Telemarketing Screening	\$4.00
Three Way Calling	\$3.00
Toll Restrict - PIN	\$4.00
BusinessToll Restriction	\$4.00
Voice Mail	\$3.00
Additional Voice Mail	\$1.00
Warm Line	\$3.00
Business Directory Additional Listing	\$6.00

Also Available

- **Paperless Billing**
 - Requires active email address
- **ACH Automatic Bank Pay**
- **Or Pay Your Bill Online at:**
 - www.netamu.com



Algona Municipal Utilities
104 W. Call St.
P.O. Box 10
Algona, Iowa 50511
(515) 295-3584
www.netamu.com



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Business Internet/Phone/Cable Pricing Guide

Effective May 1, 2026





Commercial Business Monthly Rates:

(Excluding Bars/Restaurants)

Basic Cable 53 Channels	\$52.⁹⁹
Expanded Basic 118 Channels	\$125.⁹⁹
Ultimate 152 Channels No Music Channels	\$135.⁹⁹

*Add Music Channels to Expanded Basic or Ultimate Tiers for \$24.00

Restaurants/Bars

See Restaurant/Bars Brochure

Cloud DVR Service

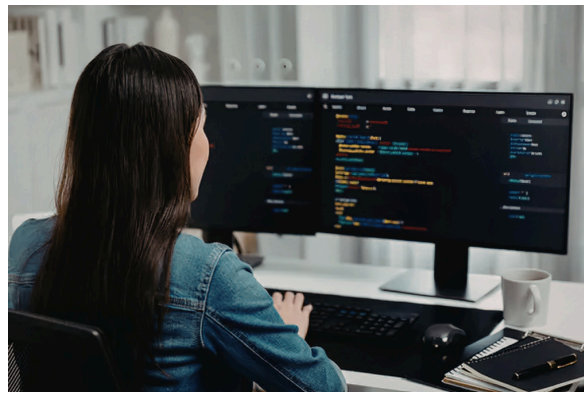
Service	HD	SD	\$/Month
100 GB	40 Hours	90 Hours	\$5. ⁰⁰
250 GB	90 Hours	220 Hours	\$10. ⁰⁰
500 GB	185 Hours	440 Hours	\$15. ⁰⁰
1000 GB	370 Hours	890 Hours	\$20. ⁰⁰

Extra Receiver Boxes & Maintenance

Additional Set Top Box	\$5.⁰⁰
Set Top Box Installation above 5 STB's	\$55.⁰⁰

Other Fees

Business Trouble Ticket Charge (Per Hour) Minimum 1 hour	\$75.⁰⁰
Business Set Up Fee (Per Hour) Minimum 1 Hour	\$75.⁰⁰
Business Transfer of Services	\$75.⁰⁰
Additional/Replacement of Remote Control	\$10.⁰⁰
Remote Control Programming	\$25.⁰⁰
Shelf For Dynamic Set Top Box	\$10.⁰⁰



High Speed Internet Monthly Rates

70 Mbps Down / 5 Mbps Up	\$60.⁹⁹
150 Mbps Down / 25 Mbps Up	\$81.⁹⁹

Fiber To The Home Monthly Rates (Where Available)

70 Mbps Down / 70 Mbps Up	\$60.⁹⁹
150 Mbps Down / 150 Mbps Up	\$81.⁹⁹
250 Mbps Down / 250 Mbps Up	\$209.⁹⁹
500 Mbps Down / 500 Mbps Up	\$314.⁹⁹
750 Mbps Down / 750 Mbps Up	\$419.⁹⁹
1000 Mbps Down / 1000 Mbps Up	\$577.⁴⁹

Enhance Your AMU Internet

Additional E-Mail Account (6 th Mailbox & Above)	\$7.⁵⁰
Static Reserved IP One-Time Set Up Fee	\$55.⁰⁰
Static Reserved IPS (Monthly Charge) (Includes 5 Static IPs)	\$16.⁰⁰

Business Phone Rates

Business Local Service	\$33. ²⁵ per line per month 4.50 Federal Subscriber Line Charge \$1.00 E-911 Service per line Plus FUSC Charge & Taxes
*Long Distance 7¢ Plan	7¢ per minute anytime, anywhere within the Continental U.S. with no monthly charge, plus tax.
Business Toll-Free Service	11¢ per minute plus \$2. ⁰⁰ per month, plus tax

Reasons To Choose AMU Telephone

- First-Time AMU Telephone Customers are not charged a fee when they switch from another provider, although a deposit may be required.
- You can keep your 295 prefix, or choose to take a new phone number with a 395 prefix.
- AMU has local employees providing quick and efficient service. Switching to AMU Telephone has a positive impact on our community.

Register For AMU SmartHub

Use SmartHub To

- Manage Your AMU Services
- Pay AMU Bills Online
- Receive Important AMU Notifications
- Report AMU Service Issues...

...all from your computer, tablet, or smartphone. Download the AMU SmartHub app to your smartphone or register for SmartHub online at <https://netamu.com/smarthub/>.



**Smart Management
Smart Life
AMU Smart Hub**